**Operating Instructions**

Please Leave for Occupant

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**Description**

The SVQ-4GD-OCIT Hand-held Remote Control provides control of Sivola or Sivola QED® window shades. The user can individually select up to four groups of shades by pressing a window group button (1-4). Each group of shades can be controlled individually or all groups (1-4) can be selected for control of all groups simultaneously. Each window group (1-4) can consist of one or more shades. For Sivola QED Electronic Drive Units (EDUs), please refer to the Sivola QED Wiring and Programming Guide or the Sivola QED Technical Reference Guide for the setup procedure. For Sivola Electronic Drive Units (EDUs), please refer to the Sivola Electronic Drive Unit installation instructions or the Sivola Technical Reference Guide for the setup procedure.

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**Operation**

Point the Infrared Hand-held Remote Control at the Sivola or Sivola QED® IR receiver.

A. Select the window group(s). Press the appropriate window group button, 1, 2, 3, 4 or All (default is All window groups).

B. Select the shade(s). Press the appropriate shade button, Front, Rear or Both (default is both shades).

C. Operate the shade(s). Select the desired function by pressing the appropriate button, Open, Close, Raise or Lower.

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**Battery Replacement**

The SVQ-4GD-OCIT Infrared Hand-held Remote Control uses 3 AAA batteries which are pre-installed (see diagram). For best results use Energizer® brand alkaline batteries. Do not use NiCad batteries.

**To replace batteries:**

1. Remove the battery cover.
2. Replace with 3 size AAA alkaline batteries as shown.
3. Replace the battery cover.

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**Note:** Pressing any button while the shade is moving will stop the shade.

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**Press here to Open selected shade(s) to upper limit.**

**Press here to Close selected shade(s) to lower limit.**

**Press here to select Front or Rear shade.**

**Press here to select shade(s) in window group 1, 2, 3 or 4.**

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**Press here to Raise selected shade(s).**

**Press here to Lower selected shade(s).**

**Press here to select both Front and Rear shades.**

**Press here to select shade(s) in all window groups.**

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**Install 3 AAA Alkaline batteries with terminals as shown.**

Press on arrow, slide and lift off battery cover.

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The Infrared Hand-held Remote Control is safe for use around baths and spas.

**DO NOT SUBMERGE IN WATER.**
## Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Causes</th>
<th>Remedies</th>
</tr>
</thead>
<tbody>
<tr>
<td>Infrared Hand-held Remote Control has no effect on the Electronic Drive Unit (EDU).</td>
<td>Electronic Drive Unit (EDU) power is OFF.</td>
<td>Restore power.</td>
</tr>
<tr>
<td></td>
<td>Dead, low, or no batteries in the Infrared Hand-held Remote Control.</td>
<td>Install new batteries.</td>
</tr>
<tr>
<td>Infrared Hand-held Remote Control is too far away from the IR receiver.</td>
<td></td>
<td>Try moving closer to the shade(s) you wish to control.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>If an IR receiver is installed on the Electronic Drive Unit (EDU), verify that it is properly installed and the IR receiver is not obstructed (e.g. by curtains, fascia, drapes).</td>
</tr>
<tr>
<td>Batteries inserted incorrectly.</td>
<td></td>
<td>Install batteries per diagram on the first page.</td>
</tr>
</tbody>
</table>

## Technical Assistance

Lutron Shading Solutions by VIMCO offers an 8-year limited warranty for our shading systems. Please contact customer service or visit our website for a complete warranty statement.

Lutron Shading Solutions by VIMCO reserves the right to make improvements or changes to these products without prior notice. Although every attempt is made to ensure that this information is accurate and up to date, please check with Lutron Shading Solutions by VIMCO to confirm product availability, the latest specifications, and suitability for your application. These products may be covered under one or more of the following U.S. patents: 5,467,266; 5,671,387; 5,846,634; 6,101,669; DES 317,569; DES 344,998; DES 370,662; DES 378,814; DES 387,736; DES 391,924; DES 395,448; DES 437,586; and corresponding foreign patents. US and foreign patents pending.

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e-mail: shadinginfo@lutron.com

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## Limited Warranty

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