Ivalo LED Lighting — 5-Year Limited Warranty

Lutron Electronics Co., Inc. warrants to the original purchaser that Ivalo LED lighting products are free from material and workmanship defects for up to 5 years or 50,000 hours* from the date of shipment, whichever comes first.

We will repair, or at our option, replace the defective fixture parts, LED emitter, or driver in the case of a failure during the standard warranty period. “Failure” is considered a non-operating LED emitter or driver. This warranty applies only to the repair or replacement of product properly handled, installed, and maintained according to our instructions. This warranty excludes exterior rated fixtures, RGB or Color Changing LED lighting options, defects resulting from improper installation, acts of god, fire, vandalism, or civil disturbances. Purchaser must notify Lutron Electronics Co., Inc. in writing within 60 days of noticing the defect.

* The driver records maximum operating temperature and cumulative operating hours. If applicable, Lutron shall extract and use this data to verify that the device was operated within the terms and conditions of this warranty.

5-Year LED Emitter Coverage

The LED Emitters for Ivalo LED lighting products fall under a 5-year warranty from date of shipment, based on standard operating conditions as specified in Ivalo Lighting instructions, as long as original purchaser has proof of purchase. The 5-year LED Emitter coverage includes non-conformance to the following color consistency and/or lumen maintenance specifications:

a. Flux output >70% as compared to the product’s performance as of the date of manufacture
b. Color consistency between products in a population of luminaires in a single contiguous visual space viewable from any location within that space that differs less than .003 in $\Delta u'v'$ on the 1976 CIE Chromaticity Diagram.

Before any parts are removed Lutron Electronics Co., Inc. shall investigate any non-conformity claims to determine whether the warranty is valid. If the claim is determined to be valid, Lutron Electronics Co., Inc. will repair, or at our option, replace the defective emitter during the stated warranty period. This warranty excludes field labor or service charges related to the repair or replacement of the product.

THE FOREGOING IS THE ONLY OBLIGATION RELATING TO DEFECTIVE PRODUCTS AND IS IN LIEU OF ALL OTHER OBLIGATIONS OR WARRANTIES, EXPRESSED OR IMPLIED, ORAL OR WRITTEN, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL SUPPLIER BE RESPONSIBLE FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT OR SPECIAL DAMAGES OF ANY KIND.

Lutron Electronics Co., Inc.
7200 Suter Road
Coopersburg, PA 18036, U.S.A.
Lighting Technical Support 1-844-LUTRON1(588-7661)
lightingsupport@lutron.com
www.lutron.com/ivalo

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