1. What is happening with Lutron systems and Nest products?
   a. Google has announced the elimination of its Works with Nest Program, effective August 31, 2019. As a result, Lutron system integration with Nest products will be impacted, making some or all integration features inaccessible starting August 31, 2019.

2. Which Lutron products and apps are affected by the elimination of the Works with Nest program?
   a. Products affected include: Caséta by Lutron, RA2 Select, RadioRA 2, and HomeWorks QS systems.
   b. Apps affected include: the Lutron App for the Caséta by Lutron and RA2 Select systems, and the Connect app for the RadioRA 2 and HomeWorks QS systems.

3. Which Nest/Lutron integration features are being impacted by the elimination of the Works with Nest program?
   a. Caséta by Lutron and RA2 Select
      i. Home/Away Assist- Nest can help turn on lights when you come home, or off when everyone leaves.
      ii. Smart Away/Nest cam person alerts – Lights can be programmed to turn on temporarily when a person is detected.
      iii. Nest Protect- Activate a scene if Nest Protect detects smoke or CO.
   b. Caséta by Lutron, RA2 Select, RadioRA 2, HomeWorks QS
      i. Nest thermostat control- monitor and adjust a Nest thermostat directly from the app
4. When will Lutron systems be affected by the elimination of the Works with Nest program?
   a. Lutron and Nest product integration will be affected the same day as the Works with Nest program is eliminated – August 31, 2019.

5. Does the elimination of the Works with Nest program affect the way I use the Google Assistant to control my Lutron system lights and shades?
   a. No. The Google Assistant will continue to control Lutron systems through voice, the Google Home and Google Assistant apps, and through Home View on Google-enabled smart displays.

6. Does the Google Assistant provide the same Lutron integration features that exist under the Works with Nest program?
   a. No. Lutron systems will continue to be controlled by the Google Assistant through voice, the Google Home and Google Assistant apps, and through Home View on Google-enabled smart displays. Lutron will continue to work closely with Google on future integration features as part of its participation in the Works with Google Assistant program.

7. I’ve been using my Lutron and/or Connect app to control my Nest thermostat. After August 31, how will I control it?
   a. After August 31 you will be able to control your Nest thermostats via a Google-provided app. Please refer to Google’s frequently asked questions [here](#).
8. Will customers be able to access any other Lutron-compatible thermostats from the Lutron and Connect apps?
   a. The Lutron App for Caséta by Lutron and RA2 Select remains compatible with various thermostats from Carrier, Ecobee, and Honeywell.
   b. The Connect app for RadioRA 2 and HomeWorks QS remains compatible with various thermostats from Honeywell.

9. Do the Lutron-compatible Carrier, Ecobee and Honeywell thermostats offer the same integration features as the Nest thermostat?
   a. You can control Lutron compatible thermostats from the Lutron and Connect apps in the same way the Nest thermostat is controlled in the app.
   b. Other integrated features unique to Nest products, like Home/Away assist, will not be available in the Lutron or Connect apps.

10. Can any other cameras, smoke and CO detectors be integrated with Lutron systems?
    a. Not at this time. Lutron continues to work with best-in-class brands to deliver a superior user experience and expand its list of smart home product integration.

For additional assistance, please email support@lutron.com or call Lutron’s 24/7 Technical Support Team at 1-800-523-9466.

Click here to review Google’s statement and review their Frequently Asked Questions.