Lutron Caséta Wireless and Sonos FAQ

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What is Sonos?
Sonos is the home sound system that streams all your favorite music to any room, or every room. Control your music with one simple app, and fill your home with pure, immersive sound. Sonos offers a variety of speakers in different shapes and sizes for any or every room of your home. You can find out more at sonos.com.

What Lutron systems are compatible with Sonos?
Caséta Wireless, HomeWorks QS, and RadioRA 2 are all compatible with Sonos.

What are the benefits of integrating Caséta Wireless with a Sonos system?
Sight and sound create the experience. Lutron and Sonos working together put you in control of light and music in a simple, yet powerfully personal new way.

Set the perfect scene with lighting, shade, and music at the touch of a button from simple Pico remotes on the counter or on the wall, and from the Lutron App which makes control, scheduling, and other smart home automation features incredibly easy-to-use.

Now you can interact with your music as easily as you interact with your lights – and in exactly the same way. Your favorite light levels, temperature setting and music choices add a layer of uniqueness that’s yours alone.

What can I do with a Pico remote control for audio with a Sonos system?
The Pico remote control for audio allows you to play/pause your Sonos speakers, raise or lower the volume, skip tracks and change between your favorite stations or playlists.

How many Sonos speakers can I control from a Pico remote control for audio?
You can use a Pico remote control for audio to control an individual speaker or speakers that are grouped or paired in the Sonos app. You can’t pair the Pico to multiple speakers that are not grouped or paired in the Sonos app. If the Pico is controlling a Sonos speaker group, the volume controls on the Pico remote will only adjust the volume on the speaker in the group that it is associated with in the Lutron App. If the Pico is controlling a Sonos speaker pair (set in the Sonos app), then the volume controls on the Pico remote will adjust the volume on both speakers in the pair. The buttons on the Pico remote control for audio act in the same manner as the buttons on top of the Sonos speakers.

The middle button on my Pico remote control for audio doesn’t do anything. Why not?
The middle button on the Pico remote control for audio cycles through your Sonos favorites. If the middle button does not do anything, it means that you haven’t set up any Sonos favorites in the Sonos app.

The ‘skip track’ button on my Pico remote control for audio stops skipping tracks after a while. Why?
The ‘skip track’ button on the Pico remote control for audio may skip tracks if you are listening to a streaming audio service (e.g. Pandora) and an ad is playing or you’ve reached your skip track limit for that particular streaming audio service.

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Can I control Sonos speakers from a Pico remote for lights or shades?
Not at this time. Currently only the Pico remote for audio can control Sonos speakers. You also can’t add lights and shades to a Pico remote control for audio.

Does the Pico remote control for audio only work with Sonos?
No, if you have a Smart Bridge PRO you can integrate your Caséta Wireless system with any compatible A/V system and program the remote to control the audio of that particular A/V system. You can find the full list of compatible pro-level A/V systems here.

What can I do with scenes and a Sonos system?
You can create manual scenes that control lights, shades, and sound together, such as a Dinner scene or a Relax scene. You can also create scheduled scenes to automatically control lights, shades, and sound together, such as a Wake up scene and an All-off scene. Additionally, if you’re using the geofencing feature or the Nest Home/Away Assist feature you can automatically start playing your speakers before you arrive home and automatically turn off all your speakers when you leave.

Can I adjust the volume of my Sonos speakers from the Lutron App?
You can set the starting volume when playing audio through a scene in the app, but you can’t directly adjust volume in the app. However, if you display the Pico remote control for audio on the home page of the Lutron App, you can use that to virtually press the Pico buttons and raise/lower the speaker or speaker group volume linked to that Pico. You can also play/pause, skip tracks, and cycle through your Sonos favorites.

What Sonos products work with Caséta Wireless?
All Sonos speakers are compatible with Caséta Wireless, including the play:1, play:3, play:5, playbar, sub, and amp.

What Sonos hardware is required to work with Caséta Wireless?
You’ll need at least one compatible component listed in the previous answer.

What Sonos software is required to work with Caséta Wireless?
You’ll need to install the free Sonos app on your smartphone in order to initially set up your Sonos system and select your favorite stations/playlists.

What Lutron hardware is required to work with Sonos?
You’ll need a Lutron Smart Bridge or Smart Bridge PRO (any generation), and ideally one or more Pico remotes for audio.

What Lutron software is required to work with Sonos?
You’ll need to install the free Lutron App for Caséta Wireless (version 4.0 or later) on your smartphone in order to set up your Caséta Wireless system and add Sonos speakers to the Lutron App.

Is there a fee for the Lutron App or Sonos app?
No, both apps are free.

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How do I set up Caséta Wireless to work with Sonos?

1. First, install your Sonos speakers. Then follow the steps in the Sonos app on your smartphone/tablet to set up your Sonos system and create your list of favorite stations/playlists.
2. Next, install your Caséta Wireless dimmers and switches and plug in your Smart Bridge. Then follow the steps in the Lutron App on your smartphone/tablet to set up your Caséta Wireless system.
3. In the Lutron App, tap the Settings icon in the upper left, then tap “Add a device.”
4. Scroll down the list and tap on “Sonos The Home Sound System.”

![Add Device Screen](image.png)
5. The Lutron App will automatically discover all of your Sonos speakers.

How do I pair a Pico remote for audio with Sonos?

1. In the Lutron app, tap the Settings icon in the upper left, then tap “Add a device.”
2. Scroll down the list and tap on “Audio Remote.”
3. Press and hold the bottom button on the Pico remote for 10 seconds, then name the remote in the Lutron App.
4. Then add the speaker or speaker group you would like the Pico remote to control.
How do I add Sonos speakers to scenes?

1. In the Lutron App, create a new scene or edit an existing scene.
2. In the “Lights & Shades” section, scroll down the list and select “Sonos speakers” in the list of devices.

3. Select the speaker(s) you’d like to add to the scene and choose whether you want the speaker(s) to pause or play in the scene. If you want the speaker(s) to play in the scene you can also choose which favorite station/playlist you’d like to play in that scene.
How can I get support if I run into issues with my Caséta Wireless system and Sonos?

If you are experiencing issues or have questions about your Caséta Wireless system, please visit casetawireless.com/support, contact our 24/7 technical support team at 1.844.LUTRON1 (1.844.588.7661), email support@lutron.com, or visit our online support community.

If you are experiencing issues or have questions about your Sonos Home Sound System, please visit sonos.com/support, or call 1.800.682.2345 (U.S. and Canada); 01.800.083.5513 (Mexico). Hours of phone operation are Monday-Friday 9:00 a.m. to 8:00 p.m. ET and Saturday & Sunday 10:00 a.m. to 5:30 p.m. ET.