

seeTouch™ Engraving Service

DESCRIPTION

seeTouch Engraving Service is a deferred request plan, purchased with your initial *seeTouch* Wallstation order, for replacement button assemblies with engraving. This arrangement allows the customer ample time to experience the various uses of their space before determining a button engraving scheme. Engraving Service packages include one (1) replacement button assembly for each *seeTouch* Wallstation included in the original order. These replacement button assemblies may be requested at any time within one (1) year of the original equipment's ship date.

Note: Engraving Service is available **ONLY** for projects quoted through the Integrated Systems program. Contact Lutron for details.

TO ORDER ENGRAVING SERVICE...

When ordering the **original** *seeTouch* Wallstations through the Integrated Systems program:

- A. Specify the following for each *seeTouch* Wallstation:
 - desired final finish
 - button functionality/configuration with either General Engraving or one of the Standard Engraving options
- B. Request Engraving Service
- C. Within one year of initial product shipment, decide a final engraving scheme for your project and contact Lutron with the job # to request replacement button assemblies with the appropriate matte plastic finish and engraving.

FEATURES

Replacement Button Assemblies

- Available in any of these standard plastic finishes:

Matte Finishes

- White **WH**
- Ivory **IV***
- Beige **BE**
- Gray **GR***
- Brown **BR**
- Black **BL**

*GR, IV not currently backlighted

Gloss Finishes

- (Available with Insert (I) style controls only)
- White **GWH**
- Light Almond **GLA**

- Replacement button assemblies are provided with the **same** button configuration as the original *seeTouch* Wallstation **ONLY** (faceplate and adapter **not** included).

- Three engraving options are available:
 - 1) General Engraving
 - 2) Standard Engraving
 - 3) Non-Standard Text Engraving

For more details, please refer to the *seeTouch* Ordering Guide (P/N 367-274) or visit the website at www.lutron.com/seetouch.

QUESTIONS ...

Call the Technical Support Center:
1-800-523-9466 (U.S. and Canada)
1-610-282-3800 (worldwide)
 24-hour/7-days a week toll-free telephone support.

Field Service Engineers Worldwide!
 Lutron field service engineers — not third-party providers — service Lutron products from 16 offices around the world. To schedule service, call the Technical Support Center.

U.S. Field Service Offices:

- Allentown, PA
- Atlanta, GA
- Chicago, IL
- Cincinnati, OH
- Cleveland, OH
- Dallas, TX
- Denver, CO
- Detroit, MI
- Hartford, CT
- Las Vegas, NV
- Los Angeles, CA
- New York, NY
- Orlando, FL
- Philadelphia, PA
- Phoenix, AZ
- San Francisco, CA
- Seattle, WA
- Tampa, FL
- Washington DC

International Field Service Offices:

- London **011-44-207-702-0657**
- Singapore **011-65-220-4666**
- Tokyo **011-81-3-5405-7333**
- Berlin **011-4930-9710-4590**

Website

www.lutron.com/seetouch

JOB NAME:	MODEL NUMBERS:
JOB NUMBER:	