

NEW! Service and Support Option

CONTRACTORS/INSTALLERS



Electrical Contractor Prep Services Package

Construction timelines are challenging. The new Electrical Contractor Preparation Services Package is designed to make sure your job is properly prepared for commissioning.

The Lutron Electrical Contractor Preparation Services Package consists of two (2) pre-commissioning services: an on-site Pre-Wire Verification and a Post-Wire Termination Verification.

Pre-Wire Verification

Coordinate with Lutron early in the process to eliminate potential miswires and stay on schedule. The onsite, Pre-Wire Verification session is designed to familiarize the electrical contractor with wiring and mounting of system devices, discuss the project construction timeline, and review the Lutron Submittal package including the one-lines, device specification documents, and the system layout.

Post-Wire Termination Verification

To confirm your system is wired and communicating correctly, Lutron will verify that the processors are online, the devices are installed and wired properly, and the system is communicating properly prior to system startup.

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Package details

The Electrical Contractor Preparation Services Package (LSC-ECPREP) includes:

1-Onsite Pre-Wire Visit (LSC-PREWIRE-ONST)

1-Onsite Post-Wire Vist (LSC-POSTWIRE-ONST)

- Lutron requires 10 business days to schedule an on-site visit.
- Coordination of required visit attendees, including any specification or ownership team members, is the responsibility of the Electrical Contractor.
- Facility representative should secure access to the required areas prior to the visit date.
- This visit may occur after hours at an additional cost.

Next steps

Want to discuss your service options?

If you are unclear about the best option for your situation, let us help. We will reach out to you either by phone or email, whichever you prefer. Start here: lutron.com/ServiceQuestion

Ready to schedule?

- Schedule online at Lutron.com/ScheduleService
- Schedule over the phone at 1.800.523.9466

lutron.com/service

Lutron Electronics Co., Inc., 7200 Suter Road, Coopersburg, PA 18036-1299

Customer Assistance

Online: lutron.com/help | Email: support@lutron.com

Phone: 1.844.LUTRON1 (588.7661)—includes 24/7 technical support

For a complete list of services, support options and protection plans visit **lutron.com/service**

