

Limelight by Lutron – Basic System Warranty (LSC-B5)

- On-site service to troubleshoot and diagnose the Limelight by Lutron lighting system for 5 years
- Remote diagnostics for the Limelight by Lutron system
- 24/7 technical phone support, excluding Lutron Services Company (LSC) holidays
- On-site coverage hours are 8:00 am to 5:00 pm Monday through Friday excluding Lutron holidays. Travel costs incurred by LSC are included. Support at Customer's request outside normal business hours, will be billable at LSC's then-current rates and minimum charges for overtime hours. Response time: LSC services scheduled on an "as available" basis
- Remote Access Support – Diagnostics for systems with that capability. An appropriate communications link to the system must be installed to allow Lutron to remotely support the system. Contact Lutron for supported communication link protocols (i.e. Ethernet)
- Includes "Lutron Electronics Co., Inc. Commercial Systems Limited Warranty" for the duration of the warranty

This warranty **does not cover:**

- Labor costs to remove and reinstall components, fixtures, window shades (or shade components), ballasts/LED drivers, and/or line voltage electrical equipment
- Services requiring a licensed electrician or electrical contractor

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Limelight is a trademark of TwistHDM, LLC.

Job Name:	Model Numbers:
Job Number:	