

Remote Programming Assistance (LSC-PRG-AST-RMTE)

One 4 hour remote programming assistance session to make programming adjustments per the direction of a facility manager or specifier.

Visit Summary

- These adjustments may include light level, fade time, and delay in lighting scenes.
- Facility representative and/or lighting designer will sign-off on all work at the completion of the visit.
- Remote network access is required for this visit and the system must be able to connect to the internet.
- This service is available for Lutron Quantum and Athena systems.
- Facility representative should secure access to the required areas prior to the visit date.

Additional Information

- Lutron requires 5 business days' notice to schedule a remote visit.
- Coordination of required visit attendees, including lighting designer, is the responsibility of the facility representative.
- Quantity dictates the number of 4 hour sessions purchased.
- Not to exceed 4 hours or additional charges will be incurred.
- This remote session will occur during normal business hours.

Additional Information

Customer Assistance: 1.844.LUTRON1

To schedule a visit, contact Lutron Scheduling Representatives:

Phone: 1.800.523.9466, ext. 4439

Email: LSCscheduling@lutron.com

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| Job Name: Job Number: | Model Numbers: |
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