

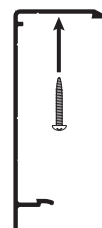
# Roller Shade Bracket Retrofit Kit

## Mounting Rail Stiffeners

**CAUTION:** RISK OF FALLING OBJECTS. Read and follow all instructions for installing the Mounting Rail Stiffeners. Failure to follow these instructions could result in minor to moderate injury.

### 1 Confirm the Mounting Rail Stiffener Retrofit is Applicable

Mounting Rail Stiffeners secure Serena® and Sivoia® QS Triathlon™ roller shades against external impacts. This retrofit is only applicable to shades that are "Inside-Mounted," where the shade Mounting Rail is fastened through its top to a horizontal surface. Before proceeding with the installation of Mounting Rail Stiffeners, verify that the Mounting Rail is fastened with screws passing through the top as shown at right:



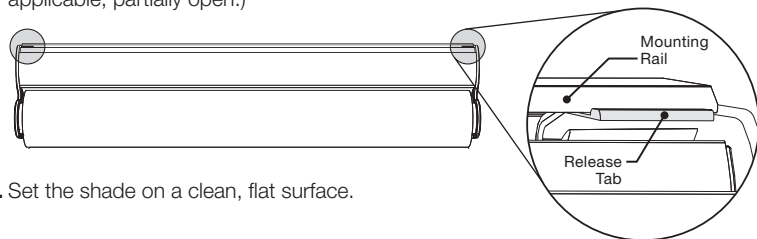
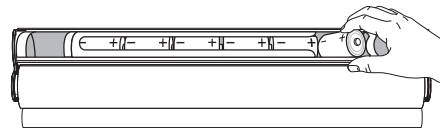
If the shade is not inside-mounted, the Mounting Rail Stiffener Retrofit is not needed. After verifying the shade is inside-mounted, begin with Section 2 and follow all the steps in this document to Install the Mounting Rail Stiffeners.

**NOTE:** If you will also be adding the **Bracket Wedge Lock Retrofit** to this shade, follow all the steps in this document to install the **Mounting Rail Stiffener Retrofit** and re-hang the shade prior to installing the **Bracket Wedge Locks**.

### 2 Remove the Shade

**NOTE:** Shades wider than 48 in (1219 mm) should be installed by 2 persons.

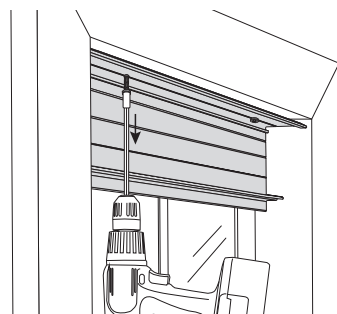
- Raise the shade to its fully open position.
- Remove the batteries.
- Remove the shade:** With the shade firmly supported, press down on the release tab at the top of each end bracket to release it from the Mounting Rail. (The release tabs may be easier to access with the battery holder and fascia, if applicable, partially open.)



- Set the shade on a clean, flat surface.

### 3 Take Down the Mounting Rail

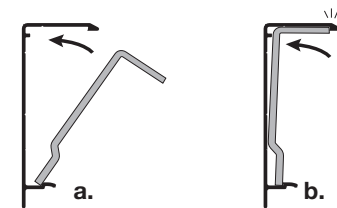
- With the Mounting Rail firmly supported, remove all mounting screws.
- Set the Mounting Rail on a clean, flat surface.



### 4 Install the Mounting Rail Stiffeners

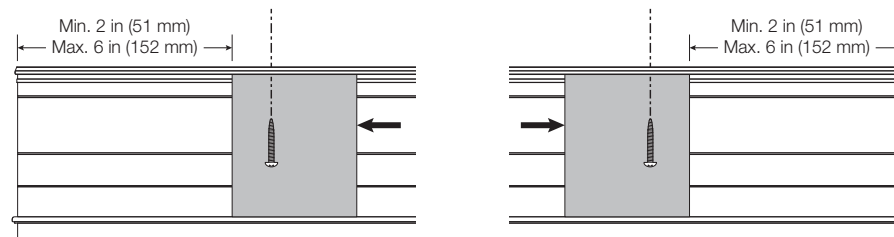
#### 4.1 Add the (2) Mounting Rail Stiffeners (provided) to the Mounting Rail as shown

- Place the Stiffener bottom-first on the lower shelf of the Mounting Rail.
- Push the top of the Stiffener into the top of the Mounting Rail until it locks into place with an audible "CLICK!"
- Repeat steps a. and b. to install the second Stiffener.



#### 4.2 Position the Stiffeners

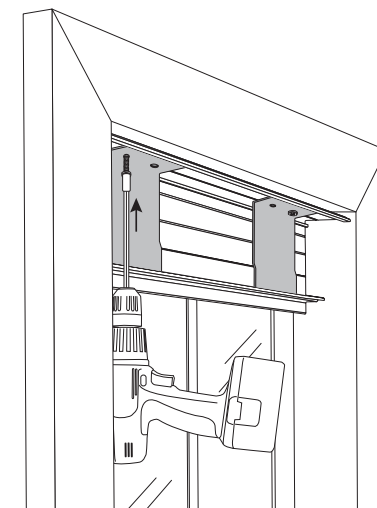
- Position each stiffener so that the screw hole indicated on the Stiffener label aligns with the pre-existing mounting screw hole in the Mounting Rail, if possible.\* Stiffeners should be positioned no less than 2 in (51 mm), and no more than 6 in (152 mm) from each end of the Mounting Rail as shown below.



**NOTE:** If the hole in the Stiffener and the pre-existing mounting screw hole in the Mounting Rail cannot be aligned, it will be necessary to drill a new hole in the Mounting Rail which allows the mounting screw to pass through the Stiffener as noted in step 4.3 below.

#### 4.3 Re-attach the Mounting Rail

- Re-attach the Mounting Rail, now with stiffeners included, to its original position on the mounting surface. The provided (or other appropriate) fasteners should be driven into the mounting surface through the holes in the Stiffeners as shown in the image to the right.



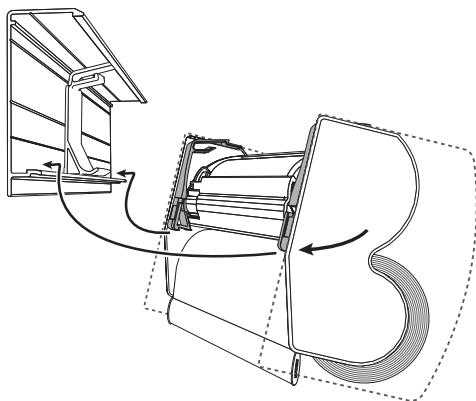
Our dedicated Customer Service team is available to assist you and answer your questions. **CALL: 1-844-478-2033**

**CAUTION:** RISK OF FALLING OBJECTS. Read and follow all instructions for attaching the shade system to the Mounting Rail. Failure to follow these instructions could result in minor to moderate injury.

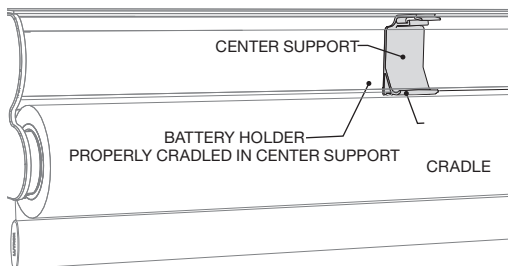
## 5 Re-hang the Shade

**CAUTION:** RISK OF FALLING OBJECTS. Mount the shade in the Mounting Rail as shown and verify secure engagement. Failure to follow these instructions could result in minor to moderate injury.

- a. Rest the inner part of each end bracket (shaded below), bottom-first on the lower shelf of the mounted Mounting Rail.

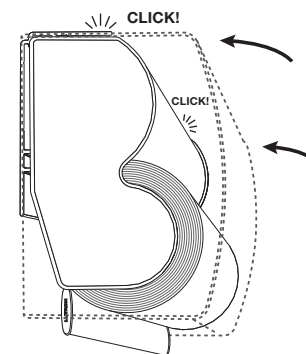


**WIDE SHADES WITH CENTER SUPPORT:** The Center Support is positioned to cradle the shade's battery holder. On wide shades, the center of the battery holder may sag during installation step a., requiring you to lift it up and into the cradle as you proceed to step b.



**NOTE:** Shades wider than 48 in (1219 mm) should be installed by 2 persons.

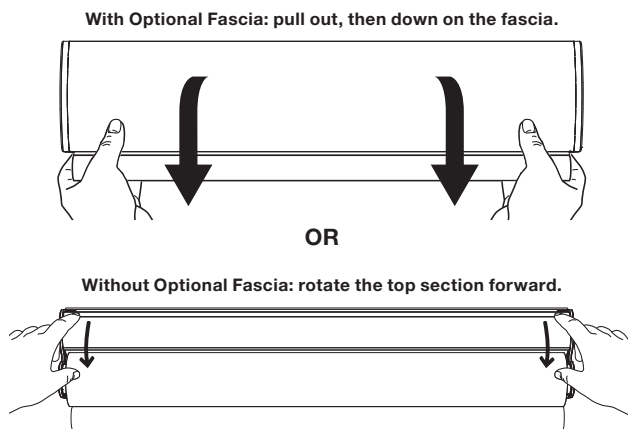
- b. Push the top of the shade into the Mounting Rail, locking the brackets with an audible "click" at each end.



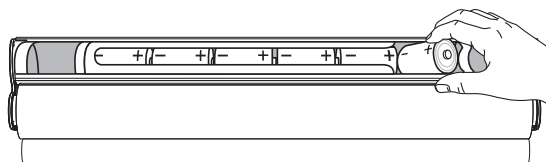
**NOTE:** Before proceeding to section 6, complete the bracket inspections in steps 1-3 of the inspection instructions provided with the recall letter. If you no longer have these instructions, they can be obtained online at [lutron.com/safetynotice](http://lutron.com/safetynotice), or by contacting our dedicated Customer Service team.

## 6 Re-install the Batteries

- a. Open the battery holder at the top of the shade.



- b. Insert D-cell alkaline batteries. **DO NOT** mix brands or types. A diagram on the battery holder shows quantity and orientation.



- c. Return the battery holder to the closed position.

