

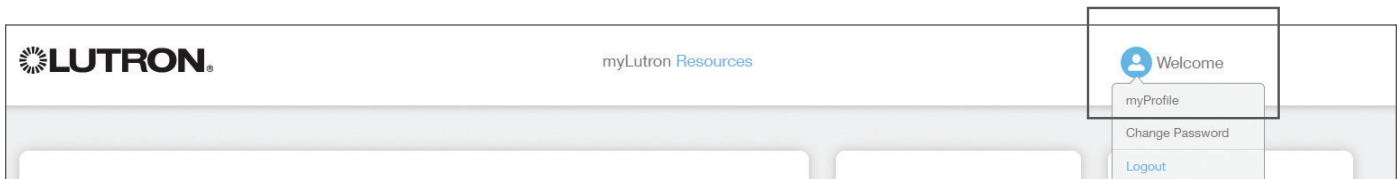
Lutron PRO Program Details

Associating your account number

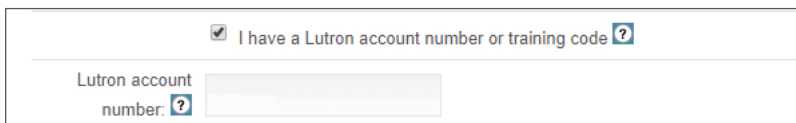
Take the next step to associate your PRO account number to your myLutron profile to access your PRO dashboard, and earn PRO points for completed, registered Caséta, RA2 Select and RadioRA 2 projects.

Here's how to associate your account number:

1. Sign into your myLutron profile at lutron.com and select "myProfile" in the dropdown list



2. Enter your account number under "Lutron Account Number"
 - Please refer to your Lutron PRO welcome email to find your Lutron account number

A screenshot of a form field for entering a Lutron account number. It includes a checkbox labeled "I have a Lutron account number or training code" with a question mark icon. Below the checkbox is a text input field with the label "Lutron account number:" and a question mark icon.

3. Click "Save"

Navigating myLutron

myLutron offers a wealth of resources to help you grow your business. From the myLutron home screen, be sure to check out:

Announcements

Stay informed on the latest product announcements, upcoming events, and more

Technical Information

If you are RadioRA 2 qualified, you can download the RadioRA 2 software here

Learning Hub

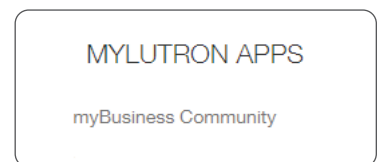
Quick link to LCI Online, where you can take online courses, sign up for upcoming live trainings, and more

Residential Sales and Marketing

Quick links to resources, such as the PRO brochure, logo, and more

myLutron Apps

myBusiness Community link to your Lutron PRO dashboard



Lutron PRO Program Details

Navigating the Lutron PRO Dashboard

Please be sure to do the following when you log in to the dashboard for the first time:

- Create your account contacts
 - Click on “Account” tab
 - Click on your company name
 - Click on “Contacts” tab
 - Click on “New Contact” button

Account Detail

This section includes: _____

- Account Name
- Account Number
- Program Level
- Local Rep Agency

Account Detail
Account:
Account Number:
Program Level:
Rep Agency:

The Lutron PRO dashboard home screen has five separate tiles:

Project Count YTD (Year to Date)

Number of projects completed within the current year. To view system type, install date, and serial number click “View Report”

Sales at List Value YTD

Total sales dollars sold in List price for the current year

Sales by Product Group YTD

A breakdown of the product families within the projects that have been completed in the current year

Project Count All Time

Number of projects completed since becoming a PRO account

Sales at List Price All Time

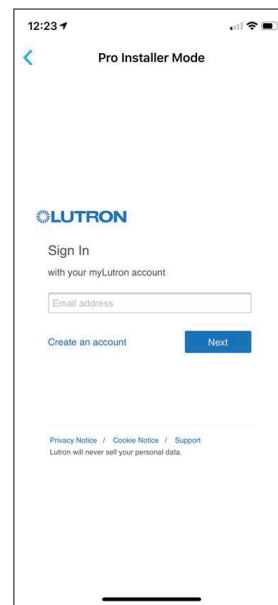
Total sales dollars sold in List price since becoming a PRO account

Lutron PRO Program Details

Auto-logging Caséta and RA2 Select Jobs

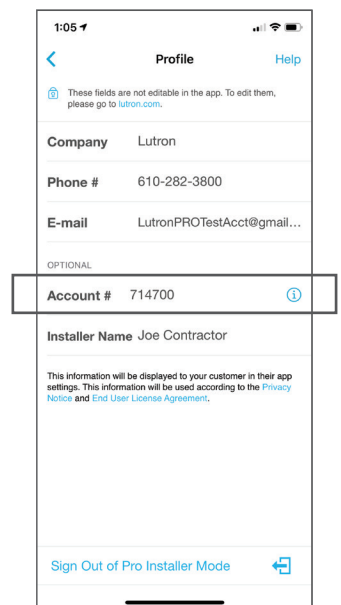
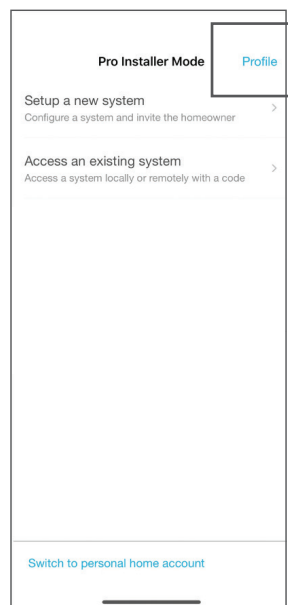
To ensure your Caséta and RA2 Select jobs automatically populate in your PRO dashboard and earn you points:

- Projects must include a Caséta Smart Bridge/Smart Bridge PRO or RA2 Select main repeater.
- Setup must be completed via Pro Installer Mode in the Lutron App (must be version 7.0.0 or newer)
 - Click on “Professional” on the home screen and sign into your myLutron profile (shown below).



- Tap “Profile” on the top corner of the App and ensure your contact information is correct, as this will be displayed to the homeowner within their App. Also, make sure your Lutron PRO account number* is entered correctly. If changes need to be made, please follow the steps on page 1 to associate your account number so you receive credit for the systems you install.
- For further assistance, please contact myLutronSupport@lutron.com

*Your PRO account # must be correctly linked to your myLutron profile in order to automatically earn points. Adding your PRO account # via the Lutron App will not automatically update your myLutron profile. Be sure to sign into your myLutron profile at lutron.com and follow the steps on page 1 to associate your account number.



Lutron PRO Program Details

Auto-logging RadioRA 2 Jobs

To ensure your RadioRA 2 jobs automatically populate in your PRO dashboard and earn you points:

- Project must include a Connect Bridge
- Software must be Version 12.6 or greater
 - You can download the newest software from your myLutron profile. It's located under "Design Software" beneath the "Technical Information" tile.
- myLutron profile must reflect your PRO account #

NOTE: If you downloaded the RadioRA 2 software before you associated your PRO account number with your myLutron profile, you will need to log out/log back in to the software in order to refresh your credentials. Click on your name in the top right corner, click "log out," and then sign back in using your myLutron profile email address and password.

Auto-logging Shades Jobs

To ensure your shades jobs will automatically populate in the PRO dashboard and earn you points:

- Your **distributor** must provide your Lutron PRO account # when he issues the PO to Lutron. Once the shade order ships from Lutron, credit will be added to your account.

Earning Points

Points calculation — Lutron will reward PRO points for:

- 2% of the List price value of every device that is connected to (and including) the Caséta Smart Bridge/ Smart Bridge PRO, RA2 Select main repeater, or RadioRA 2 Connect Bridge (this equals one point for every \$50.00 List price)*

*Points are not awarded for devices/components that are not connected to the system via a Smart Bridge, Smart Bridge PRO, main repeater, or Connect Bridge (accessories, wallplates, etc.)

- 2% of the List price value for every Sivoia QS Triathlon shade and device on the Lutron order (this equals one point for every \$50.00 List price)

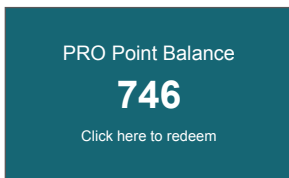
Lutron PRO Program Details

Redeeming Points

As a Lutron PRO, you can redeem points for Lutron product, apparel, and more in the PRO dashboard. Here's how.

1. Once logged in to the dashboard, navigate to the PRO Points tile, where you'll see your current points balance.

Important: Points for eligible Caséta, RA2 Select, RadioRA 2, and Sivoia QS Triathlon shades projects will be updated within 5 business days.

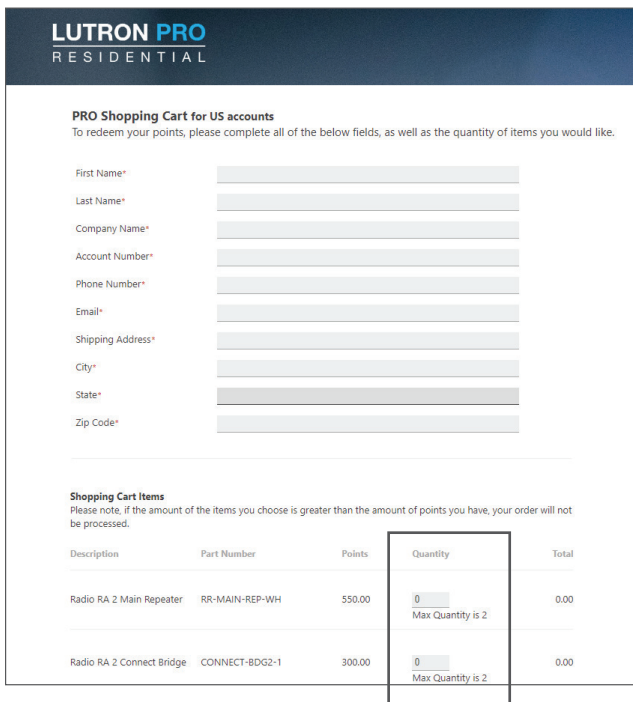


2. To place a new order using points, click on the "Click here to redeem" link.

Important: Order requests to redeem your PRO points must be of equal or lesser value than your current PRO points balance.

3. Complete the Quantity column with the number of each item that you wish to order.

Special Note: When ordering a t-shirt, click on the text labeled "Select Size". From there, select your desired size from the drop-down menu and type in the quantity that you wish to order in that size.



The screenshot shows the 'LUTRON PRO RESIDENTIAL' shopping cart interface. It includes a form for account information and a table of items. The form fields are: First Name*, Last Name*, Company Name*, Account Number*, Phone Number*, Email*, Shipping Address*, City*, State*, and Zip Code*. Below the form is a section for 'Shopping Cart Items' with a warning: 'Please note, if the amount of the items you choose is greater than the amount of points you have, your order will not be processed.' The table has columns for Description, Part Number, Points, Quantity, and Total. Two items are listed: 'Radio RA 2 Main Repeater' (RR-MAIN-REP-WH, 550.00 points) and 'Radio RA 2 Connect Bridge' (CONNECT-BDG2-1, 300.00 points). Both items have a quantity input field set to 0, with a 'Max Quantity is 2' label below each input.

Description	Part Number	Points	Quantity	Total
Radio RA 2 Main Repeater	RR-MAIN-REP-WH	550.00	0 Max Quantity is 2	0.00
Radio RA 2 Connect Bridge	CONNECT-BDG2-1	300.00	0 Max Quantity is 2	0.00

4. Once you specify a quantity for each item that you wish to order, please select the Submit button at the bottom of the screen.

Lutron PRO Program Details

Warranty

The homeowner automatically receives an additional year of warranty on all registered Caséta, RA2 Select, RadioRA 2, and Sivoia QS Triathlon shades projects installed by a Lutron PRO. Details are as follows:

	Standard full warranty	Full warranty when project is registered by a Lutron PRO
Caséta	1 year	2 years
RA2 Select	1 year	2 years
RadioRA 2	1 year	2 years
Sivoia QS Triathlon shades	5 years	6 years

Listing on Find a PRO

As a Lutron PRO, you are eligible for a company listing on Lutron's Find a PRO online directory* for the products you are qualified to install. To apply, please complete the application at lutron.com/LutronPROWTBapplication.

*You must be licensed and insured in order to qualify for a listing on Find a PRO.

Questions?

Contact your local Lutron representative. You can also email lutronPRO@lutron.com.



© 12/2020 Lutron Electronics Co., Inc. | P/N 368-5401 REV D

The Lutron logo, Lutron, Caséta, RA2 Select, RadioRA 2, Sivoia QS, and Triathlon are trademarks or registered trademarks of Lutron Electronics Co., Inc., in the U.S. and/or other countries.

LUTRON PRO
RESIDENTIAL