

Lutron PRO Additional Details

Navigating myLutron

myLutron offers a wealth of resources to help you grow your business. From the myLutron home screen, be sure to check out:

Announcements

Stay informed on the latest product announcements, upcoming events, and more

Technical Information

If you are RadioRA 2 qualified, you can download the RadioRA 2 software here

Learning Hub

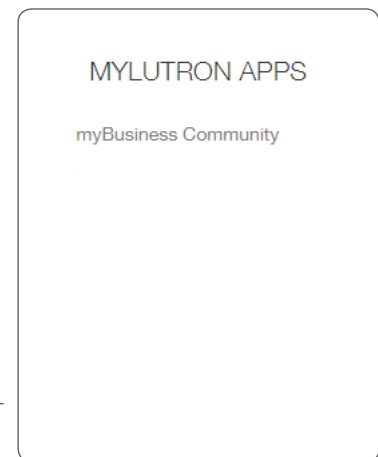
Quick link to LCI Online, where you can take online courses, sign up for upcoming live trainings, and more

Residential Sales and Marketing

Quick links to resources, such as the PRO brochure, logo, and more

myLutron Apps

myBusiness Community link to your Lutron PRO dashboard



Navigating the Lutron PRO Dashboard

Please be sure to do the following when you log in to the dashboard for the first time:

- Create your account contacts
 - Click on "Account" tab
 - Click on your company name
 - Click on "Contacts" tab
 - Click on "New Contact" button

Account Detail

This section includes:

- Account Name
- Account Number
- Program Level
- Local Rep Agency

Account Detail
Account:
Account Number:
Program Level:
Rep Agency:

Lutron PRO Additional Details

The Lutron PRO dashboard home screen has five separate tiles:

Project Count YTD (Year to Date)

Number of projects completed within the current year. To view system type, install date, and serial number click “View Report”

Sales at List Value YTD

Total sales dollars sold in List price for the current year

Sales by Product Group YTD

A breakdown of the product families within the projects that have been completed in the current year

Project Count All Time

Number of projects completed since becoming a PRO account

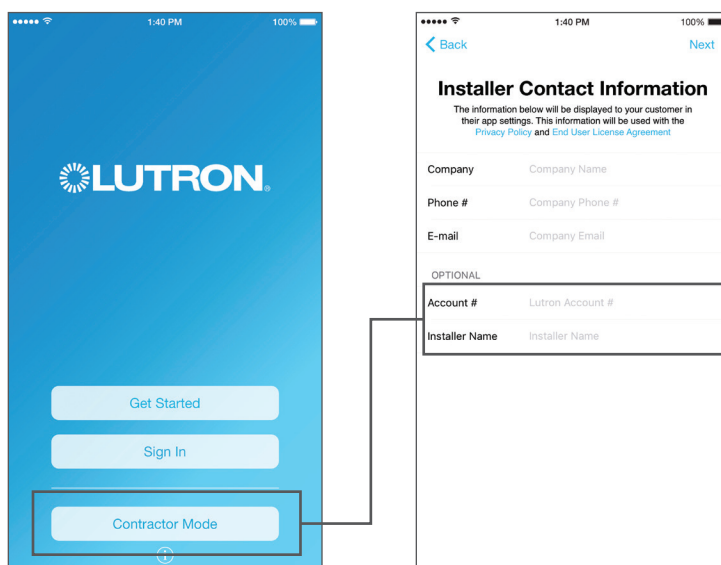
Sales at List Price All Time

Total sales dollars sold in List price since becoming a PRO account

Auto-logging Caséta and RA2 Select Jobs

To ensure your Caséta and RA2 Select jobs automatically populate in your PRO dashboard and earn you points:

- Setup must be completed via Contractor Mode in the Lutron App
- Your PRO account # must be entered correctly during setup to automatically earn points



Lutron PRO Additional Details

Auto-logging RadioRA 2 Jobs

To ensure your RadioRA 2 jobs automatically populate in your PRO dashboard and earn you points:

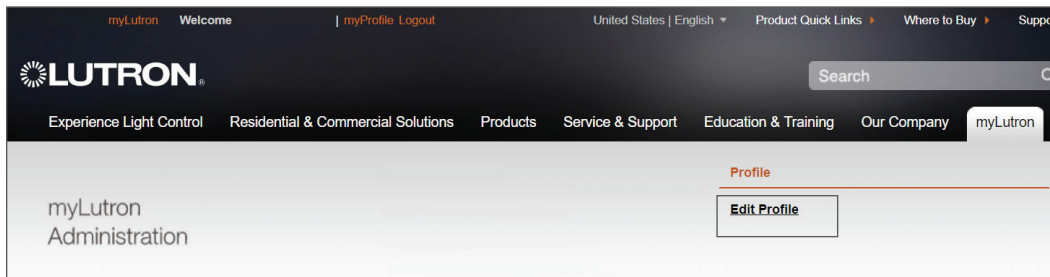
- Project must include a Connect Bridge
- Software must be Version 12.0.1 or greater
- myLutron account must reflect your PRO account #

The screenshot shows a profile editing form with the following fields and options:

- Phone number: [text input]
- I have a Lutron account number or training code [help icon]
- Lutron account number: [text input] ▲
Either the account number or training code is required for premier accounts.
- Training code: [text input]
- Primary job responsibility: Administrative (dropdown menu)
- Rank your interest (top to bottom): [help icon]
 - Commercial Lighting Control
 - Commercial Shading Solutions
 - Fluorescent Ballasts
 - LED Drivers
 - Residential Lighting Control
 - Residential Shading Solutions
- I accept the Lutron [Terms of Use](#)
- Save button

- If your myLutron account doesn't reflect your PRO account #, you will need to add this information to your profile.

1. Click "Edit Profile"



Lutron PRO Additional Details

2. Enter your account number under “Lutron Account Number”

I have a Lutron account number or training code [?](#)

Lutron account number: [?](#)

3. Click “Save”

NOTE: If you downloaded the RadioRA 2 software before you associated your PRO account number with your myLutron profile, you will need to log out/log back in to the software in order to refresh your credentials. Click on your name in the top right corner, click “log out,” and then sign back in using your myLutron profile email address and password.

Auto-logging Shades Jobs

To ensure your shades jobs will automatically populate in the PRO dashboard and earn you points:

- Your **distributor** must provide your Lutron PRO account # when he issues the PO to Lutron. Once the shade order ships from Lutron, credit will be added to your account.

Earning Points

Points calculation — Lutron will reward PRO points for:

- 2% of the List price value of every device that is connected to (and including) the Caséta Smart Bridge/ Smart Bridge PRO, RA2 Select main repeater, or RadioRA 2 Connect Bridge (this equals one point for every \$50.00 List price)*

*Points are not awarded for devices/components that are not connected to the system via a Smart Bridge, Smart Bridge PRO, main repeater, or Connect Bridge (accessories, wallplates, etc.)

- 2% of the List price value for every Sivoia QS Triathlon shade and device on the Lutron order (this equals one point for every \$50.00 List price)

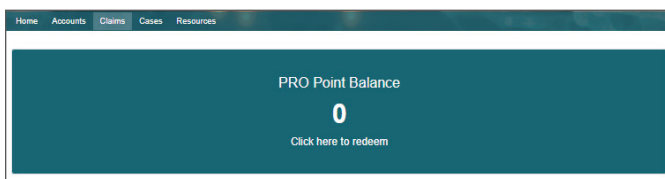
Lutron PRO Additional Details

Redeeming Points

As a Lutron PRO, you can redeem points for Lutron product, apparel, and more in the PRO dashboard. Here's how.

1. Once logged in to the dashboard, navigate to the Claims section, where you'll see your current points balance.

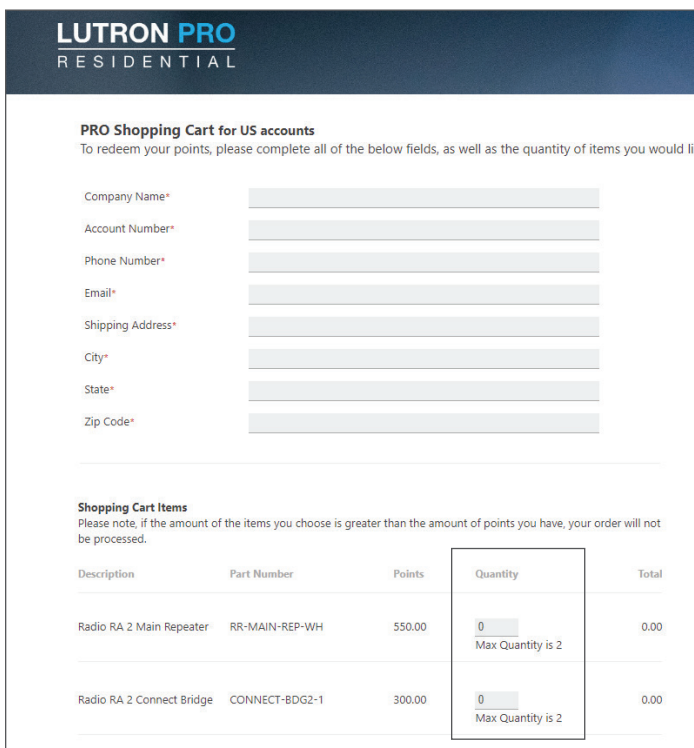
Important: Points for eligible Caséta, RA2 Select, RadioRA 2, and Sivoia QS Triathlon shades projects will be updated within 5 business days.



2. To place a new order using points, click on the "Click here to redeem" link.

3. Complete the Quantity column with the number of each item that you wish to order.

Special Note: When ordering a t-shirt, click on the text labeled "Select Size". From there, select your desired size from the drop-down menu and type in the quantity that you wish to order in that size.

A screenshot of the "LUTRON PRO RESIDENTIAL" shopping cart interface. The title is "PRO Shopping Cart for US accounts". Below the title, there is a note: "To redeem your points, please complete all of the below fields, as well as the quantity of items you would like to order." This is followed by a form with input fields for: Company Name*, Account Number*, Phone Number*, Email*, Shipping Address*, City*, State*, and Zip Code*. Below the form is a section titled "Shopping Cart Items" with a note: "Please note, if the amount of the items you choose is greater than the amount of points you have, your order will not be processed." This section contains a table with the following data:

Description	Part Number	Points	Quantity	Total
Radio RA 2 Main Repeater	RR-MAIN-REP-WH	550.00	<input type="text" value="0"/> Max Quantity is 2	0.00
Radio RA 2 Connect Bridge	CONNECT-BDG2-1	300.00	<input type="text" value="0"/> Max Quantity is 2	0.00

4. Once you specify a quantity for each item that you wish to order, please select the Submit button at the bottom of the screen.

Lutron PRO Additional Details

Warranty

The homeowner automatically receives an additional year of warranty on all registered Caséta, RA2 Select, RadioRA 2, and Sivoia QS Triathlon shades projects installed by a Lutron PRO. Details are as follows:

	Standard full warranty	Full warranty when project is registered by a Lutron PRO
Caséta	1 year	2 years
RA2 Select	1 year	2 years
RadioRA 2	1 year	2 years
Sivoia QS Triathlon shades	5 years	6 years

Listing on Where to Buy

As a Lutron PRO, you are eligible for a company listing on Lutron's Where to Buy website for the products you are qualified to install. To apply, please complete the application at lutron.com/LutronPROWTBApplication.

Questions?

Contact your local Lutron representative. You can also email lutronPRO@lutron.com.



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